

How to get and show your code

The code appears on the order page as soon as it is ready, and we also send it by email. You don't need an account to see it.

Need help? Contact support: <https://amiga.gg/en/help/contact>

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The order page

- 1 After payment the confirmation page opens. If the code is ready, it appears under **Your code**.
- 2 Use **Copy code** so you don't have to type it. **Hide** covers the code when someone else can see your screen, and **Show** brings it back.
- 3 Below the code you find the short redeem steps and a link to the full guide.

If the page says the code is being prepared, you can close it. We email it as soon as it is ready.

The email with the code

We send an email to the address you entered at checkout, titled "Your code is ready". It has the order details, the code where the code is allowed in email, the short redeem steps and the **View your code** button.

Can't find the email?

Check the Spam and Promotions folders. If it isn't there either, open the order page or write to [support](#) with your Order ID and the email address you used.

Your account and guest orders

- **With an account:** you find the code under **Account > Orders**, at any time.
- **As a guest:** use the link in the email or the confirmation page. To keep the order in an account, sign in and [claim the order with its ID](#). We send a confirmation link to the order's email address.

Keys that come as an image

Some game keys are delivered as a picture of the code, not as text. The order page shows the image blurred; choose **Show** to see it.

- 1 Open the order page and choose **Show**.
- 2 Choose **Download image** and save it somewhere safe.
- 3 Type the code from the image where you redeem it. There is no copy button, because the code is part of the picture.



For your safety we don't keep the image forever. After a while it is deleted and the order page asks you to contact support. Download it when you buy.

For security, these codes are not put in the email text; the email takes you to the order page.

Delayed delivery and pre-orders

- **Delayed delivery:** products marked "Delivered within 24 hours" are released by the seller after payment. The code arrives by email within 24 hours at the latest. Your card is charged only when the code arrives.
- **Pre-order:** most sellers deliver the code on the game's release day. If the code arrives before the release, redeeming it adds the pre-order (see [pre-orders](#)).
- **Cash on delivery:** the code is bought only after the courier has collected the cash, so it arrives after you pay in cash.

In every case you don't need to keep the page open. When the code is ready, you get it by email.

If the code doesn't arrive

- 1 Open the order page and look at the status.
- 2 Check the Spam and Promotions folders.
- 3 For a delayed delivery, wait until the promised deadline (24 hours).
- 4 If it is still missing, write to [support](#) with your Order ID.

Keep the code safe

Keep the order page or the email, but don't post the code in public places. See [Security](#).